



# Pittsburg

## Disposal Newsletter



### Pittsburg Disposal Service

[www.pittsburgbaypoint.com](http://www.pittsburgbaypoint.com)

*We're your neighbors  
and we are here to serve you.*

It is the goal of Pittsburg Disposal Service to provide Bay Point residents with the best individualized service possible.

If you are a new customer, please feel free to call us so that we can start your service and advise you of your scheduled pickup day.

Should you have any questions regarding your service please do not hesitate to contact our customer service department at (925) 432-6262.

For any unresolved questions or concerns, please contact the Contra Costa Conservation & Development Department at 651 Pine Street, 4th Floor – North Wing, Martinez, CA 94553 or (925) 335-1231.

### New Online Bill Pay!

You can pay your bill online at [www.pittsburgbaypoint.com](http://www.pittsburgbaypoint.com). Hit the "Pay Here" tab, enter the Customer Number and Access Code (found on your bill) along with your email information and then you are all set up!

### BASIC RESIDENTIAL SERVICE NEW! Monthly Billing

Prices Effective 2010

Per Size	Per Month
20 gallon	\$26.60
32 gallon	\$32.85
96 gallon	\$35.85

## Put It Together: Recycling



**P**ittsburg Disposal Service provides residential curbside recycling on a weekly basis and consists of two (2) 14-gallon crates. Recyclables can be mixed together in both containers ... there's no need to separate recycling into different crates. Please clean your recyclables by rinsing out all containers.

### ACCEPTABLE RECYCLING MATERIALS FOR BLUE AND WHITE CRATE:

The following materials may all be placed in the same **BLUE** and **WHITE** Crate.

**PAPER PRODUCTS:** Boxes/Packages, Cardboard, Catalogs, Chipboard (cereal boxes, shoe boxes, etc.), Colored Paper, Construction Paper, Copy Paper, Coupons, Egg Cartons (Non-Styrofoam), Envelopes with Metal Clasps, Junk Mail, Loose Newspaper, Magazines, Manila Folders, Newspaper Inserts, Paper Bags, Paper Packaging, Paper Towel Tubes,

Shredded Paper (in plastic bags), Telephone Books, White Paper.

**PLASTIC PRODUCTS:** California Redemption #1-#7, HDPE #2, Detergent Bottles, 5-Gallon Buckets, Juice Jugs/Cartons, Milk Jugs/Cartons, Plastic Bags, Plastic Laundry Baskets, Plastic Water Jugs, Plastic Plant Pots, Rinsed Salad Dressing Bottles, Rinsed Yogurt & Margarine Containers, Shampoo & Bleach Bottles, Soda Bottles, Soft Drink Bottles (PET #1), Toys such as Plastic Tricycles, Water Bottles. **All containers should be rinsed & emptied. No lids on containers.**

**METALS:** Aluminum Cans, **CLEAN** Aluminum Foil, Aluminum Pie Plates, **CLEAN** Food Cans, Pet Food Cans, Steel Cans, Tin Cans.

**GLASS:** Glass Jars & Bottles.

### DO NOT INCLUDE THE FOLLOWING: NO STYROFOAM OR ELECTRONICS!

Please **NO** Hazardous Waste, Styrofoam, Food, Clothing, Diapers, Ceramics, Wood, Napkins, Paper Towels, Batteries of any kind, Hoses, Green Waste, Ropes, Rocks, Light Bulbs, Window Glass, Plates, Drinking glasses, Appliances, Metal, Shoes, Video Tapes, Electronics, CDs & DVDs.



## Ask The Recycling Guy

**Q** When do I pay my garbage bill?

**A** **FOR YOUR CONVENIENCE, BILLING IS NOW MONTHLY. Residential bills are sent to customers on the 15th of every month. For example, your May 15th bill will cover service from May 15th to June 14th.** Payment for service is due upon receipt of our invoice. **Customers who have not paid by the 15th of the 2nd month following the billing month will have their service stopped.** (For example if a customer does not pay for April and May service, their accounts will be stopped on June 15th for lack of payment.) Customers will receive a reminder statement that service has been stopped.

Pittsburg Disposal will pick up the garbage toter 15 days after the stop date. **If service has been stopped, customers must pay the entire balance to resume service, including the month the garbage toter was schedule to be removed.** (For example, a customer that was billed for April and service was stopped on June 15th, must pay for April, May and June to resume service. **Accounts resumed after the garbage toter is pulled will receive a RECONNECT fee of \$15 per toter pulled.** Accounts resumed prior to toter being pulled will not receive a reconnect fee.

**Customers must pay by cash, check, money order, Visa or Mastercard.** Returned checks will be charged a \$25.00 fee per check. Accounts stopped due to a returned check must be paid by cash, money order or certified check.

**Customers can pay their bill online at [www.pittsburgbaypoint.com](http://www.pittsburgbaypoint.com) or in person, Monday-Friday, 8:00 a.m. to 5:00 p.m. at 981 Railroad Avenue, Pittsburg. In addition, payments may be mailed to P.O. Box 5397, Concord, CA 94524.**

# IMPORTANT INFORMATION ABOUT YOUR GARBAGE SERVICE



**GARBAGE COLLECTION:** Garbage Containers are provided by customers, except for 96 gallon totes which are provided by Pittsburg Disposal Service. Please **DO NOT** place the following items in the garbage containers:

- Explosives, chemicals, pesticides, hazardous or toxic materials of any kind. **Please read labels on containers for proper disposal methods.**
- Hot ashes, sod, dirt, rocks, concrete.
- Hazardous Waste or Universal Waste.
- Appliances such as microwave ovens, computer screens or TVs.
- Clean lumber, furniture (except small pieces of painted lightweight wood such as wood trim that can fit in the cart with the lid properly closed).

*\*All Hazardous & Universal Waste can be taken to Delta Diablo Sanitation District Household*

*Hazardous Waste Collection Facility located at 2550 Pittsburg-Antioch Hwy. in Pittsburg and is open Thursday, Friday and Saturday from 9:00 a.m. to 4:00 p.m. For more information, call (925) 756-1990.*

Please contact Pittsburg Disposal Service if you'd like to change your garbage service or if you have any questions, comments, or concerns at (925) 432-6262.

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**RECURRING PAYMENTS:** To better serve our customers, Pittsburg Disposal will be offering a **recurring payment** option at the beginning of 2011. We will be sending more information along with a registration form when the service is available.

**MISSED PICK-UP:** We assume all pick-ups to be complete unless we are notified by the customer within 48 hours after a missed pick-up.

## IMPORTANT INFORMATION ON CONTAINERS:

- Please place container in the street with wheels against the curb. All trash cans and recycling crates should be at the curb by 5:00 a.m. on the day or service.
- All container lids must be closed.
- Please allow a minimum of 3 feet of distance between garbage containers.
- The containers should be placed 5 feet from any other object.
- If you have additional trash or green waste, please call our office at least 24 hours in advance for pricing and we will notify our driver of the extra items.

**CONTAINER OR CRATE REPLACEMENT:** We will repair or replace containers and recycling crates as needed. Additional fees will be assessed for containers pulled that are burned, damaged or due to an unpaid bill.

## NEW FREE-OF-CHARGE

**PICK-UPS:** For your convenience, Pittsburg Disposal customers, with regular garbage service, may call Pittsburg Disposal Service to schedule **TWO free-of-charge pick-ups** per year. This is in place of the Spring and Fall Clean ups. Now you choose the week that suits your family!

Pittsburg Disposal Service will collect up to 12 bags or 12 boxes of garbage or yard debris not weighing more than 50 pounds each – on your regulary scheduled collection day. The pick-ups must be at least one week apart.

Please call Pittsburg Disposal Service to schedule your extra pick-ups at (925) 432-6262.

## RESIDENTIAL MOTOR OIL RECYCLING PROGRAM:

Call our office for a free motor oil kit mailed to your home. Once the container is full, call to arrange for a pick-up and a new kit at (925) 432-6262.

## HOLIDAY SCHEDULE:

All National Holidays are worked **EXCEPT** Christmas Day and New Year's Day. Pittsburg Disposal **IS** picking up on Friday, December 24<sup>th</sup> and December 31<sup>st</sup>.

## CHRISTMAS TREE

**RECYCLING:** Pittsburg Disposal offers after-holiday pick-up and recycling of all Christmas trees up to 5 feet tall. After removing lights, ornaments, tinsel and tree stand, place your tree at the curb with your other debris. Our drivers will pick up your tree on your regular GREEN WASTE day. It will be recycled. If your tree is over 5 feet tall, please cut or saw it in half and place it on the curb.

Flocked trees are not recyclable but we will be happy to collect them for you. If you have any questions, please contact Pittsburg Disposal at (925) 432-6262.

## RENTAL PROPERTIES:

Contra Costa County ordinance states that it is mandatory to have weekly garbage service for occupied residences. Ultimately the property owner or the person who, with respect to such leased or rented premises, is the agent, manager or representative of the owner is responsible for subscribing and paying for this service. Pittsburg Disposal Service encourages owners to subscribe for service to avoid potential service interruptions or code violations.

**If you have any questions please call our office at (925) 432-6262.**

## ADDITIONAL SERVICES

**P**ittsburg Disposal Service offers temporary debris boxes for your home.



### HANDY HAULER: Temporary 6 Cubic Yard Bin

72" W x 77" L x 70" H. This covered bin DOES NOT have wheels and rental is for three days only. We will drop off on either Tuesday or Friday, for your convenience to keep over the weekend.



### DEBRIS BOX: Temporary 20 Cubic Yard Box

8' W x 14' L x 6' H. Homeowners may keep the box for two days, not including the drop-off or pickup day. This box does not have wheels. Pittsburg Disposal Service will deliver your material to the Recycling Center & Transfer Station in Pittsburg, where it will be sorted and recycled. We can also provide recycling receipts upon request.

### RECYCLING CENTER & TRANSFER STATION

If you have extra garbage, please bring it to Contra Costa Waste Services, also known as the Recycling Center & Transfer Station, located at 1300 Loveridge Road in Pittsburg. For more information, please call (925) 473-0180 or visit [www.contracostawaste.com](http://www.contracostawaste.com).

**P**ittsburg Disposal Service will pick up the following items curbside, for a fee. Please call for prices and to schedule a pick up at (925) 432-6262.

**FURNITURE:** Couches, Love Seats, Hide-A-Beds, Recliner Chairs, Chairs, Dressers, Headboards, Tables.

**APPLIANCES:** Washers, Dryers, Dishwashers, Refrigerators, Stoves, Microwaves, Air Conditioners, Furnaces, Water Heaters, Pool Heaters, Small Propane Tanks.

**E-WASTE:** CRTs, Computer Monitors, TVs, VCRs, Printers, Copy Machines.

**TIRES:** Car, Truck and Tractor Tires.

**BOX SPRINGS & MATTRESSES:** Mattresses or Box Spring, Metal and Wood Frames.

**MISCELLANEOUS:** Toilets, Tubs, Bathroom Sinks, Kitchen Sinks, Wood Pallets, Bicycles, Doors, Carpet, Blinds, Window Coverings, Sliding Glass Doors, BBQs, Gas Grills. **Please call Pittsburg Disposal at (925) 432-6262 for prices and to schedule a pick up.**

### HOUSEHOLD HAZARDOUS WASTE:

For safety and environmental reasons, it is illegal to dispose of Household Hazardous Waste in the garbage, sewers or storm drains. If you have household hazardous waste, please bring it to Delta Diablo Household Hazardous Waste Collection Facility at 2550 Pittsburg-Antioch Hwy. in Pittsburg and is open Thursday, Friday and Saturday from 9:00 a.m. to 4:00 p.m. You will need to show proof of residency (i.e., utility bill or driver's license). For more information, call (925) 756-1990 or visit [www.ddsd.org/hhw/hazardous\\_waste.html](http://www.ddsd.org/hhw/hazardous_waste.html).



**UNIVERSAL WASTE:** Please do not place Universal Waste in any garbage or recycling container. Universal waste includes household batteries, fluorescent lamps, thermostats, CPUs, VCRs, DVDs, radios, microwaves, etc. Universal Waste cannot be placed in the garbage or recycling containers because they contain harmful chemicals and products.

Universal Waste can be taken to Delta Household Hazardous Waste Collection Facility located at 2550 Pittsburg-Antioch Hwy, in Pittsburg. For more information, please call (925) 756-1990.

**E-WASTE:** E-Waste is Electronic Waste. Computers, televisions, VCRs, stereos, copiers, and fax machines are typical electronic products. E-Waste can be taken to the Recycling Center & Transfer Station located at 1300 Loveridge Road, in Pittsburg. Please call (925) 473-0180 for prices or visit [www.contracostawaste.com](http://www.contracostawaste.com).

**REPORT ILLEGAL DUMPING:** If you see someone dumping trash on the side of the road or in a creek, **call the Police or Sheriff**. Please report all relevant details such as date, time, location, description of vehicle and driver. For illegally dumped material on private property, call **Contra Costa County Environmental Health at (925) 646-5225**.

**REPORT RECYCLING THEFT:** Recycling Theft is illegal and associated with other theft. It can contribute to higher garbage bills as well as identity theft. Please call Pittsburg Disposal's 24 hour Recycling Theft Hotline and report what you see. Please try to get and report the following information: License Plate Number, description of driver and vehicle, time of theft and address (if possible). The Report Recycling Theft Hotline is: (925) 692-2271.

*For the most comprehensive and up-to-date information regarding local reuse and recycling services and facilities, please visit [www.cccrecycle.org](http://www.cccrecycle.org) or call the County Recycling Hotline at 1-800-750-4096.*



## Pittsburg Disposal Service

981 Railroad Avenue  
Pittsburg, California 94565  
(925) 432-6262  
www.pittsburgbaypoint.com

PRST STD  
U.S. POSTAGE  
**PAID**  
PERMIT NO. 701  
CONCORD, CA



# Green Waste Collection Calendar – 2011

BAY POINT – YOUR PICK UP DAYS ARE **NOT** SHADED

JANUARY						
S	M	T	W	TH	F	SA
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## GREEN WASTE COLLECTION

Curbside green waste collection is provided every other week. **Please refer to the calendar** to find your collection schedule.

Residents have two green waste collection options:

- Two (2) Cans – 32 gallons max. each. Customer provides containers. Weight is limited to 50 lbs. per container.
- Five (5) Bags – 32 gallons max. each. Customer provides bags. Weight is limited to 50 lbs. per bag.

**Green Waste includes:** Yard Trimmings, Grass Clippings, Flowers, Weeds, Leaves, Tree Prunings – 4 ft. length & 18 in. diameter maximum and tied

**Green Waste DOES NOT INCLUDE:** Food Waste, Ashes, Pet Waste, Household Trash, Dirt, Sod, Rocks, Household Hazardous Waste

**Green Waste Containers must have 2 handles.**

*Please be green and keep your recyclables clean!*